# **James Park**

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# Experience

# 9.2012-Present Porlamina Media, San Francisco, CA

Music and audio composition for film, games, and video. Composer and Sound Designer

- Composed music and sound effects for Gentleman Rat games PegGoo Pop, Viking Jump, and Rotogon.
- Competitor in Beatedm.com music competition which was filmed and currently in production.

## 2.2012-9.2012 Sharethrough, San Francisco, CA

We are a native video advertising platform. Senior UX Designer

- Responsible for interaction and functional specs for the Sharethrough video advertising service.
- Architected update of the Sharethrough service based on customer conversation, competitor research & analysis, and company goals.

## 3.2010–1.2012 Ustream, San Francisco, CA

The leading live interactive broadcast platform. *UX* & *Product Architect* 

- Managed the design team. Design tasks were received and displayed via a custom implementation of Google Documents form for internal transparency and completion status.
- Responsible for interaction and functional specs for the Ustream service.
- Architected update of the Ustream service based on customer conversation, competitor research & analysis, and company goals.
- Maintained consistency of the Ustream service brand across web, mobile, and television platforms.

## 9.2006–3.2010 Radar Networks, San Francisco, CA

Pioneering the Semantic Web with a new platform for the next-generation of Web applications.

Senior Interface Developer, User Interaction Designer

- Developed personas, use cases, and requirements documents for the Twine.com service.
- Responsible for interaction and functional specs for the Twine.com service.
- Created and authored front-end features of Twine.com service with HTML, CSS, and JavaScript.
- Coordinated usability testing of Twine.com service with outside agency.
- Adapted design process to complement Agile software development.

## 9.2001-9.2006 TVWorks, Inc., Mill Valley, CA

A global provider of software that enables the automation and optimization of interactive TV applications, services and content. Deployment Services: Senior Software Engineer

- Lead of the technical and production team for Comcast Cable: Baltimore and Cox Cable: San Diego interactive television deployment effort.
- Drafted and implemented a standard project process for Professional Services.
- Rewrote and simplified a customer-facing advertising publishing tool for interactive television.
- Created and authored interactive television proposal for Cox Cable using Macromedia Flash.

## Skills

## Interaction Design

Usability and field research Persona development Conceptual modeling User flows and wireframes OmniGraffle, Visio, Illustrator, Fireworks, Photoshop

#### Prototyping

HTML, CSS, Javascript, Actionscript and Flash

#### Programming

Shell scripting, Java, Perl, MySQL, Postgres

#### Audio/Video

Music composition, Screenwriting, Video editing, Live Performance

## Experience (cont'd)

#### 3.2001-9.2001 Loudcloud (now Opsware), Sunnyvale, CA

Build and maintain seriously reliable internet operations. Senior User Interaction Designer

- Lead of the design and production team for Loudcloud, Inc.
- Advocated and implemented user-centric solutions resulting in exceeding customer satisfaction for all company projects.
- Responsible for all customer-facing interactions such as myLoudcloud, a systems monitoring tool, and the public website.

## 7.1999-1.2001 MP3.com, San Diego, CA

The premiere internet music company, employing leading edge technology. *Director of User Interface Design* 

- Managed a four person team concentrated on user interface and web site interaction design.
- Lead the brainstorming, storyboarding, and front-end implementation of the major web site projects, such as My.MP3.com, Retail Music, Music Channels, and the New Music Army.
- Researched and prepared the web site for internationalization.
- Worked with Naviant and Panja, offering user interface suggestions for their products. Won \$20,000 contract to redo Panja's Broadband Music Device interface for MP3.com.

Own co-patent on My.MP3.com and Retail Music systems.

## 9.1995-7.1999 Netscape Communications (now AOL), Mountain View, CA

The premiere internet software infrastructure company. While there company went from IPO to merger with AOL.

Senior Content Engineer: Programming, Content, and Design, Professional Services

- Planned and implemented projects for Fortune 500 clients such as Netcom, Citibank, GTE, and Telia as a member of World Wide Professional Services Global Practices Design Center team.
- Set the style, format, and interaction for Netscape's business to business extranet effort, Insight as the senior content engineer.
- Updated, restructured, and redesigned Netscape Learning, a web site reference for Netscape Products as the sole content engineer.
- Created and maintained the intranet for Customer Marketing.
- Created interface and registration process for Inbox Direct, an HTML email subscription service.
- Generated weekly marketing indicator reports based on web metrics and tracked cause and effect relationships with various implemented programs within Netscape.

## Education

## North Carolina State University, Raleigh, NC

Three years towards Electrical Engineering

Computer & Technology Theme (CATT) dormitory program founder, a studentrun residence which explored computer-related technologies.